

Data Bank Introduces Password and New User Registration Enhancements

Paperless new user account registration

Data Bank administrators may now register new users under an entity account without mailing a paper form to the Data Bank. This time-saving enhancement took effect January 21, 2014, and allows a Data Bank administrator to more quickly obtain a Data Bank account after approving the new user's credentials.



The former registration process required a Data Bank administrator to mail the signed registration form to the Customer Service Center. Now, Data Bank administrators may complete the process online and maintain the form for their organization's records.

Please spread the word about this easy, new process to the Data Bank administrators you work with.

Password wizard

Also added in January is a new interactive password wizard that can help you pick a "long and strong" password to protect your Data Bank account. If you are locked out of your account, look for the "password reset" tool. The password wizard will help you select a new password that meets all security requirements.

Survey of NPDB Users in Progress

Have you responded to the recent NPDB user satisfaction survey?



The Data Bank recently launched an approved Office of Management and Budget (OMB) satisfaction survey to eligible NPDB users. Once survey results are analyzed, the Data Bank will be able to use the information to learn more about the usability and effectiveness of the NPDB, the overall querying and reporting user satisfaction, as well as how entities use the NPDB information in response to hiring, licensing, credentialing and monitoring health care practitioners. If

you have not yet responded to this survey, we encourage you to do so by April 30th. The results are important to the Data Bank, and will help us continue to improve user satisfaction in the future.

A Reminder about the Affordable Care Act

The National Practitioner Data Bank (NPDB) would like to share with Data Bank News readers important information regarding the Affordable Care Act (ACA) – the law that is making health care accessible to more Americans via the Health Insurance Marketplace. The Marketplace is a new way to find quality health coverage if you don't currently have coverage or if you have coverage but want to look at other options. The Department of Health and Human Services (HHS) offers many informational resources about the Health Insurance Marketplace, including this [one-page guide](#).



NPDB is a part of the Health Resources and Services Administration (HRSA) that, in turn, is an agency of HHS. NPDB has been helping to spread the message regarding enrollment deadlines for quality, affordable health care coverage through the Health Insurance Marketplace in a Qualified Health Plan, Medicaid, or the Children's Health Insurance Program. **Enrollment for health insurance coverage will remain open through March 31, 2014.**

You can apply for coverage in one of four ways:

- 1) Online, at HealthCare.gov
- 2) By Phone, at **800-318-2596** (TTY 855-889-4325)
- 3) In Person, with a trained assister in your community; find help at LocalHelp.HealthCare.gov
- 4) By Mail; download the application and instructions from HealthCare.gov

Please take advantage of these resources. If you have any questions regarding the Health Insurance Marketplace, please visit the HealthCare.gov website or call HealthCare.gov at **800-318-2596** (TTY, 855-889-4325). Additional information for your staff, leadership, and partners is available at Marketplace.cms.gov and at HRSA's ACA Provider [Toolkit](#).