

The e-Guidebook is available!

The [e-Guidebook](#) (the web version of the NPDB Guidebook) is now available. The content is the same as the PDF Guidebook, but you no longer need to download a PDF to view the Guidebook's content. The e-Guidebook features easy-to-navigate chapters, a search function for the Guidebook pages only, easy-to-open links to other sections, and the ability to print just one section.

Submit Your Suggestions

Do you have an idea for how to make the National Practitioner Data Bank (NPDB) system or website better? Send it to our new suggestion box (NPDBSuggestions@hrsa.gov). Emails sent here go directly to our Information Technology (IT) team, and will be considered for future system releases.

Update Your Web Browser for the Best NPDB Experience

The NPDB website is best experienced in an up-to-date browser so NPDB users should download the latest version of Chrome, Firefox, or Internet Explorer (IE) because an out-of-date browser may not support new features or provide the fastest experience.



Get the newest version of your browser of choice using these trusted links:

- **Firefox (Windows or Mac):** <https://www.mozilla.org/en-US/firefox/new/>
- **Chrome (Windows or Mac):** <https://www.google.com/chrome/browser/desktop/>
- **Internet Explorer (Windows only):** <http://windows.microsoft.com/en-us/internet-explorer/download-ie> (Be sure to un-check "I would also like Bing and MSN defaults" if you do not want additional changes to your browser.)

Interpreting Continuous Query Responses



Do you use Continuous Query? Have you ever had trouble interpreting your Continuous Query notifications? This article will explain how to interpret Continuous Query notifications such as enrollment confirmations, report disclosures, and email notifications.

When you enroll a practitioner into Continuous Query, you will receive an enrollment confirmation. An **enrollment confirmation** is similar to a One-Time Query response: it displays the practitioner's information, a summary of all reports currently in the NPDB for the practitioner (if any), and a link to the detailed reports. It also displays the one-year enrollment period dates for that practitioner. An enrollment confirmation (with or without reports) can be retrieved or updated at any time while the practitioner is enrolled in Continuous Query without any additional cost to your organization.

When the NPDB receives a new report, it is proactively queried against all enrolled practitioners. If the report matches to an enrolled practitioner, the organization that enrolled the practitioner will receive a **report disclosure**. This is an email notifying the organization that there has been a change to the report information (regardless of whether a practitioner was reported prior to or after the initial enrollment), with a link to sign into the NPDB and view the updated report. This notification is only available via email.

It is important to have your email notifications turned on when your organization has enrolled in Continuous Query. There are three types of Continuous Query email notifications. For more information about them see the [Managing Notification Preferences](#) page.

Continuous Query is more cost effective than One-Time Query and provides ongoing monitoring of enrolled practitioners with near real-time results. Read the [How to Use Continuous Query](#) page for more information about this beneficial service.

NPDB Fast Fact

If I forget my DBID or User ID, how can I retrieve it?

Users may click "Forgot Your Data Bank ID, User ID, or Password?" below the entry fields on the Sign-In page, then enter the required information. In addition, your Data Bank administrator can look up your forgotten ID, unlock your account, or reset your password.

[Need to retrieve your login information? >>](#)