

NPDB *Insights*

Agent Enhancements Coming Soon



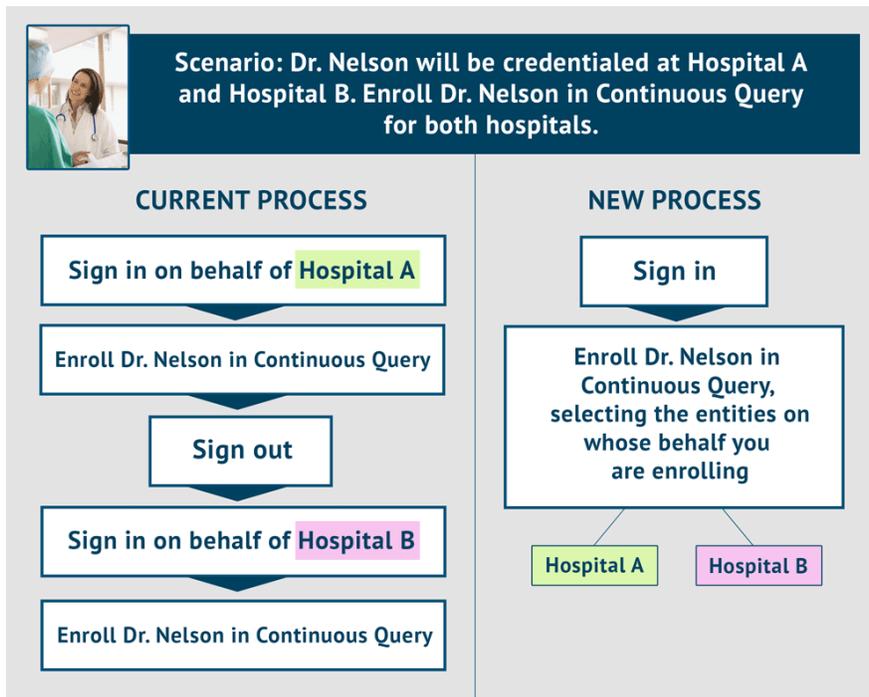
In the near future, the National Practitioner Data Bank (NPDB) will take another step in improving the user experience, this time incorporating feedback from Credentials Verification Organizations (CVOs). CVOs are registered entities, which are designated by multiple other registered entities to query or report to the NPDB on their behalf.

Currently, CVOs and other agents must sign in **for each entity**. After this enhancement is implemented, they can sign in **one time** and select the entity or entities on whose behalf they are submitting queries or reports.

As a result of these enhancements, CVOs and all other registered agents, **across all of their active entity relationships, and without having to sign in and out for each entity**, will be able to:

- Submit One-Time Queries
- Submit single-name Continuous Query enrollments
- Navigate and view details of a practitioner’s enrollment
- Update the practitioner’s enrollment subject data
- Renew the practitioner’s enrollment
- Cancel the enrollment

See the example below:



The NPDB also streamlined the enrollment form, adding the ability to select multiple entities for payments, and providing a “review” page before submission.

NPDB Celebrates 25 Years

The NPDB is celebrating 25 years of improving quality health care, protecting the public, promoting effective peer review, and reducing health care fraud and abuse in the United States. In 1986, President Ronald Reagan signed Title IV of Public Law 99-660 of the Health Care Quality Improvement Act into law, which led to the establishment of the NPDB. The NPDB officially launched on September 1, 1990. Last year the NPDB processed 6.3 million queries (Self-Queries, One-Time Queries, and Continuous Queries). There are now more than 1.2 million health care-related reports.



Below are a few of the major NPDB milestones:

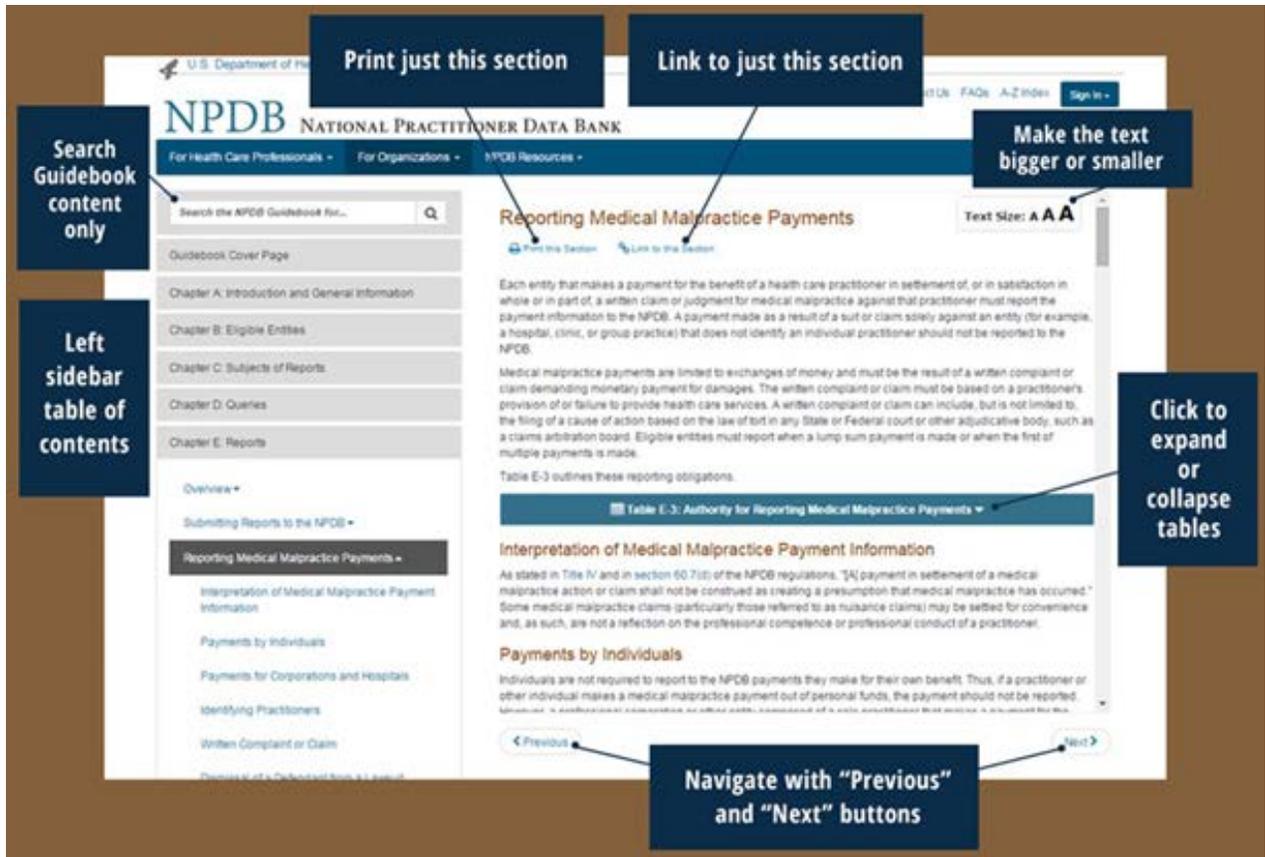
- **1990:** Hospitals and state boards query physicians and dentists for the first time
- **1994:** Practitioners may enter statements on their own reports
- **1996:** The Health Care Integrity and Protection Data Bank (HIPDB) is established
- **1999:** The NPDB and HIPDB are available on the internet, streamlining the querying and reporting process
- **2001:** Self-Queries are submitted electronically and tracked online
- **2003:** Online registration replaced paper-based registration
- **2007:** Continuous Query launched under the name Proactive Disclosure Service (PDS); 24-hour notification of new reports begins
- **2012:** Report forwarding is introduced, allowing reporting entities to electronically forward Report Verification Notifications to state boards in real time
- **2013:** The NPDB and HIPDB are merged into one Data Bank, allowing hospitals and other health care entities to receive more information when querying the NPDB
- **2015:** The NPDB website is redesigned, with state-of-the-art self-service features and enhanced querying forms

The NPDB looks forward to continuing its mission to serve the public for years to come.

All About the e-Guidebook

In June, the NPDB released the e-Guidebook, a web version of the NPDB Guidebook. While the PDF version is still available, the new web format is more interactive and includes features such as the ability to expand and collapse tables, right on the webpage.





NPDB

Fast Fact

My Data Bank administrator set up my user registration. Where should I mail my completed user registration document?

You no longer need to mail your user registration to the NPDB – your Data Bank administrator may log in to his or her account and approve your account. The administrator will then keep the user registration document for his or her records.