

ROADMAP TO POPULAR DESTINATIONS ON THE DATA BANK WEB SITE

Where do you want to go? Click a destination below.

[Sign in to the Data Bank](#)

[Learn how to query](#)

[Learn how to submit a report](#)

[Refer to the NPDB or HIPDB Guidebook](#)

[Learn about Continuous Query \(PDS\)](#)

[Find out about querying fees](#)

[Look up your billing history](#)

[Resolve a billing issue](#)

[Read about the legislation](#)

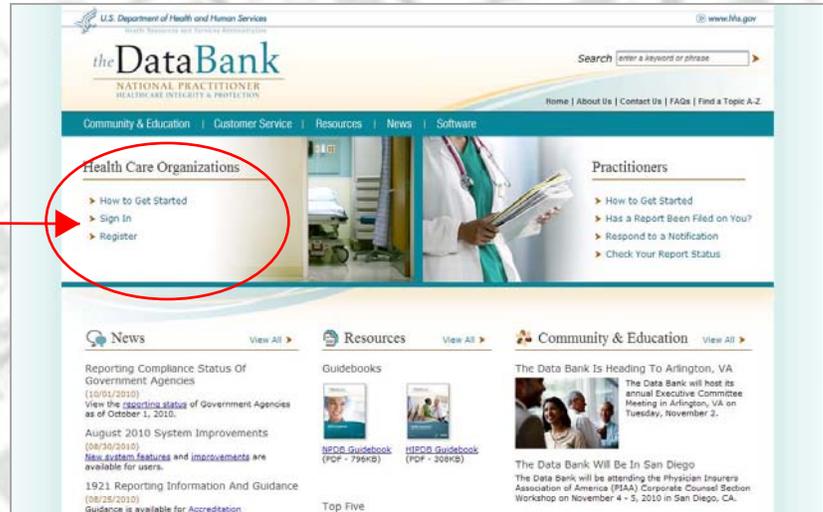
[Find out what's new](#)

[Read the history of the Data Bank](#)

[Contact Customer Service](#)

Sign In

Sign in directly from
the HOME page.



The screenshot shows the DataBank website home page. At the top, it features the U.S. Department of Health and Human Services logo and the DataBank logo. A search bar is located in the top right corner. Below the logo, there is a navigation menu with links for Community & Education, Customer Service, Resources, News, and Software. The main content area is divided into two columns. The left column is titled 'Health Care Organizations' and contains a list of links: 'How to Get Started', 'Sign In', and 'Register'. A red circle highlights the 'Sign In' link, and a red arrow points from the text on the left to this link. The right column is titled 'Practitioners' and contains links for 'How to Get Started', 'Has a Report Been Filed on You?', 'Respond to a Notification', and 'Check Your Report Status'. Below these columns, there are sections for 'News', 'Resources', and 'Community & Education', each with a 'View All' link. The 'News' section includes articles about reporting compliance status, system improvements, and 1921 reporting information. The 'Resources' section features guidebooks for NPQR and HSPQR. The 'Community & Education' section includes information about upcoming meetings in Arlington, VA and San Diego, CA.

[\[Click to return to List of Destinations\]](#)

Learn How to Query

Go to the HOW TO GET STARTED page.

The screenshot shows the homepage of 'the DataBank' (National Practitioner Data Bank). The navigation menu includes 'Community & Education', 'Customer Service', 'Resources', 'News', and 'Software'. The 'Health Care Organizations' section is highlighted with a red circle, and a red arrow points to the 'How to Get Started' link within that section. Other visible links include 'Sign In' and 'Register'.

Select *How To Submit a Query* from the Querying submenu.

The screenshot shows the 'How to Get Started' page for Health Care Organizations. A red circle highlights the 'Querying' submenu, and a red arrow points to the 'Submit a Query' link. The 'Querying' submenu includes options like 'Querying', 'Continuous Query (POS)', 'Traditional Querying', and 'Querying Through an External Application'. Other sections on the page include 'About', 'How To', 'Accounts and Billing', and 'Customer Service Center'.

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Learn How to Submit a Report

Go to the HOW TO GET STARTED page.

The screenshot shows the homepage of the DataBank website. At the top, there is a search bar and navigation links for Home, About Us, Contact Us, FAQs, and Find a Topic A-Z. Below the search bar is a main navigation menu with links for Community & Education, Customer Service, Resources, News, and Software. A secondary menu is visible, with 'Health Care Organizations' highlighted and circled in red. Under this menu, three options are listed: 'How to Get Started', 'Sign In', and 'Register'. A red arrow points from the 'How to Get Started' option to the right. The main content area features a large image of a healthcare professional, a 'Practitioners' section with links for 'How to Get Started', 'Has a Report Been Filed on You?', 'Respond to a Notification', and 'Check Your Report Status', and a 'News' section with several articles.

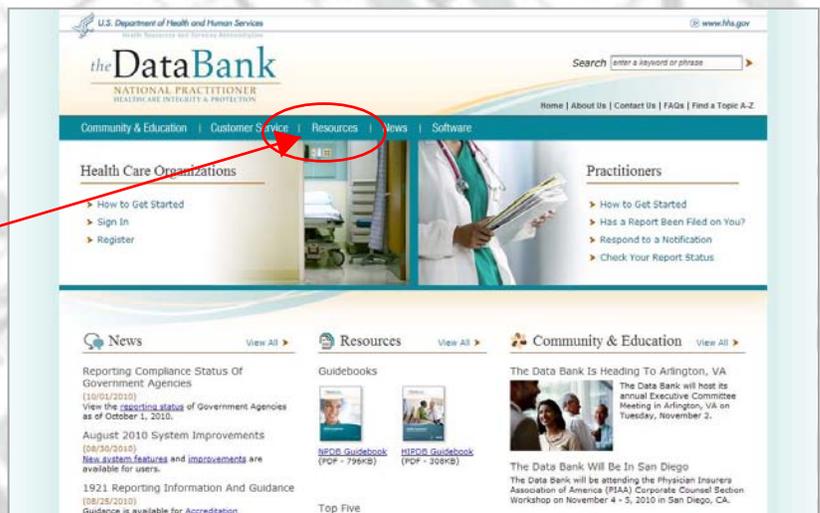
Make a selection from the Reporting submenu.

The screenshot shows the 'How to Get Started' page under the 'Health Care Organizations' menu. The page contains introductory text about reporting, a 'What is the Data Bank?' section, and a 'How To' section with links for 'Submit a Report' and 'Retrieve Historical Report Summaries'. A red circle highlights the 'Reporting' submenu on the right side of the page, which includes links for 'Registration', 'Management Tools', and 'Authorized Agents'. A red arrow points from the 'Reporting' link to the left. At the bottom right, there is a 'Customer Service Center' contact information box.

[\[Click to return to List of Destinations\]](#)

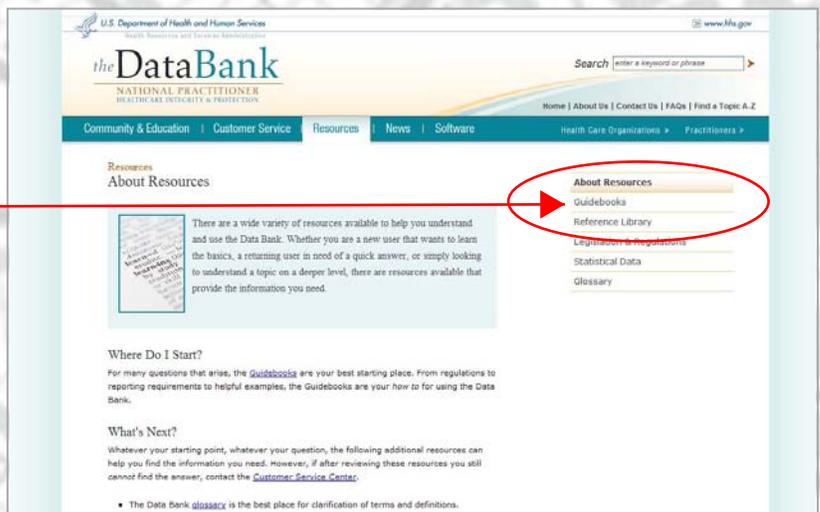
Refer to the NPDB or HIPDB Guidebook

Select *Resources* from the HOME page.



The screenshot shows the homepage of the DataBank. At the top, there is a search bar and navigation links for Home, About Us, Contact Us, FAQs, and Find a Topic A-Z. Below the search bar is a horizontal menu with items: Community & Education, Customer Service, Resources, News, and Software. The 'Resources' item is circled in red. Below the menu, there are sections for Health Care Organizations, Practitioners, News, Resources, and Community & Education. The Resources section includes links for Guidebooks, with 'NPDR Guidebook' and 'HIPDB Guidebook' highlighted.

Click *Guidebooks* on the sidebar.

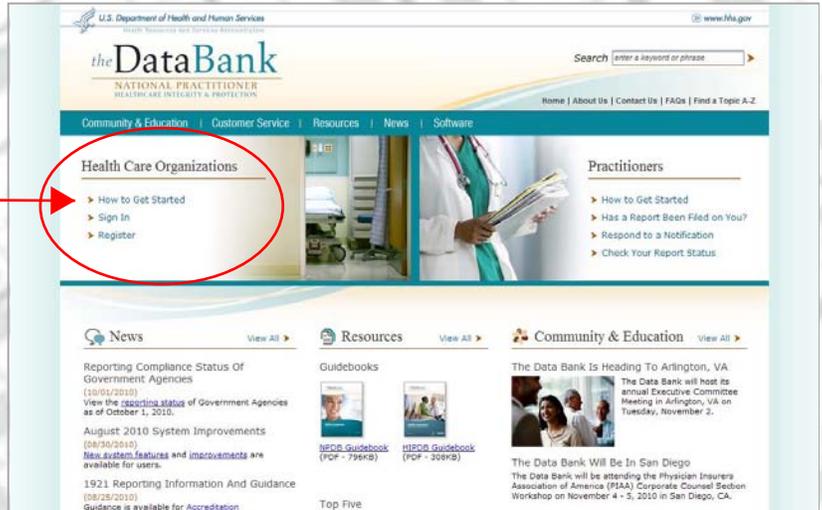


The screenshot shows the 'Resources' page. The 'Resources' menu item is selected in the top navigation bar. The main content area is titled 'Resources About Resources' and contains text explaining the variety of resources available. On the right side, there is a sidebar with a list of links: About Resources, Guidebooks, Reference Library, Legislation & Regulations, Statistical Data, and Glossary. The 'Guidebooks' link is circled in red.

[\[Click to return to List of Destinations\]](#)

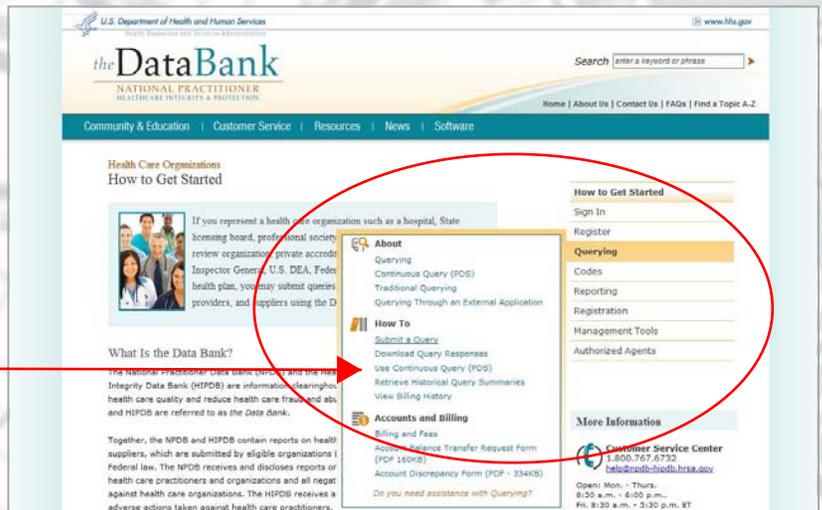
Learn About Continuous Query (PDS)

Go to the HOW TO GET STARTED page.



The screenshot shows the homepage of the DataBank website. At the top, there is a search bar and navigation links for Home, About Us, Contact Us, FAQs, and Find a Topic A-Z. Below the search bar is a main navigation menu with links for Community & Education, Customer Service, Resources, News, and Software. A secondary menu for 'Health Care Organizations' is visible, containing links for 'How to Get Started', 'Sign In', and 'Register'. A red circle highlights the 'How to Get Started' link, with a red arrow pointing to it from the left. The page also features sections for News, Resources, and Community & Education.

Select *How To Use Continuous Query (PDS)* from the Querying submenu.

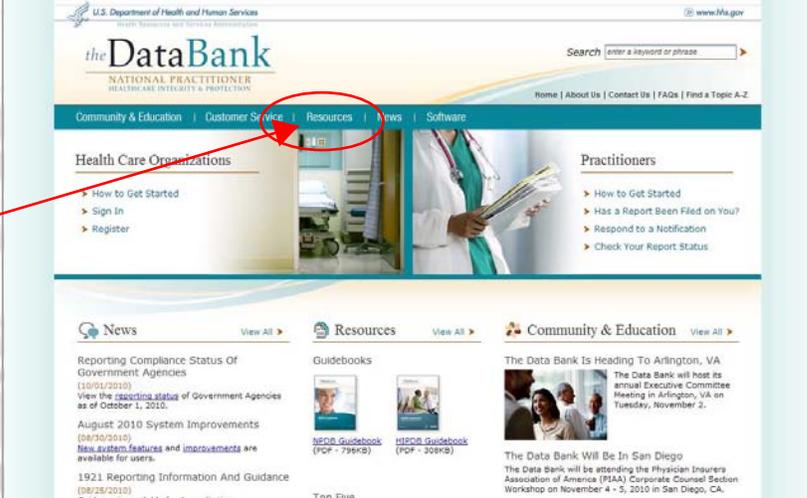


The screenshot shows the 'How to Get Started' page for Health Care Organizations. The page includes a section titled 'How to Get Started' with a list of links: 'Sign In', 'Register', 'Querying', 'Codes', 'Reporting', 'Registration', 'Management Tools', and 'Authorized Agents'. A red circle highlights the 'Querying' link, with a red arrow pointing to it from the left. The 'Querying' submenu is expanded, showing options for 'Continuous Query (PDS)', 'Traditional Querying', and 'Querying Through an External Application'. The 'How to' section includes links for 'Submit a Query', 'Download Query Responses', 'Use Continuous Query (PDS)', 'Retrieve Historical Query Summaries', and 'View Billing History'. The 'Accounts and Billing' section includes links for 'Billing and Fees', 'Account Discrepancy Transfer Request Form (PDF - 160KB)', and 'Account Discrepancy Form (PDF - 334KB)'. The page also features a 'Customer Service Center' with contact information and hours of operation.

[\[Click to return to List of Destinations\]](#)

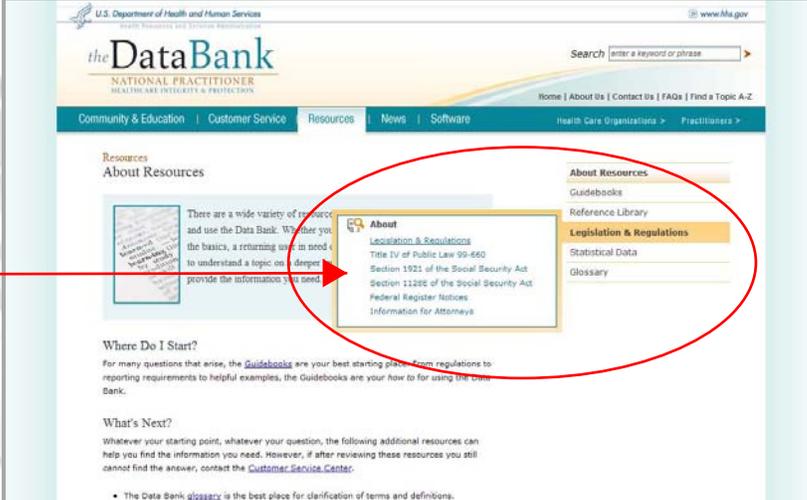
Read About the Legislation

Select *Resources* from the HOME page.



The screenshot shows the homepage of the DataBank website. The navigation menu at the top includes "Community & Education", "Customer Service", "Resources", "News", and "Software". The "Resources" menu item is circled in red. Below the navigation menu, there are sections for "Health Care Organizations" and "Practitioners", each with a list of links. At the bottom, there are sections for "News", "Resources", and "Community & Education", each with a "View All" link. The "Resources" section includes links to "Guidebooks", "NPRC Guidebook", and "HSPR Guidebook".

Make a selection from the Legislation and Regulations submenu.



The screenshot shows the "Resources" page on the DataBank website. The "Resources" menu item is circled in red. Below the navigation menu, there is a section for "Resources" with a sub-menu for "About Resources". The "About Resources" sub-menu includes "About", "Legislation & Regulations", "Reference Library", "Statistical Data", and "Glossary". The "Legislation & Regulations" sub-menu item is circled in red. Below the sub-menu, there is a section for "Where Do I Start?" and "What's Next?".

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Find Out About Querying Fees

Go to the HOW TO GET STARTED page.

U.S. Department of Health and Human Services
Health Resources and Services Administration

the **DataBank**
NATIONAL PRACTITIONER
HEALTHCARE INTEGRITY & PROTECTION

Search

Home | About Us | Contact Us | FAQs | Find a Topic A-Z

Community & Education | Customer Service | Resources | News | Software

Health Care Organizations

- How to Get Started
- Sign In
- Register

Practitioners

- How to Get Started
- Has a Report Been Filed on You?
- Respond to a Notification
- Check Your Report Status

News | Resources | Community & Education

Reporting Compliance Status of Government Agencies (10/01/2010)
View the [reporting status](#) of Government Agencies as of October 1, 2010.

August 2010 System Improvements (08/30/2010)
New system features and improvements are available for users.

1921 Reporting Information And Guidance (08/25/2010)
Guidance is available for [Accreditation](#)

Guidebooks
NPDB Guidebook (PDF - 736kb) | HIPDB Guidebook (PDF - 306kb)

The Data Bank is Heading To Arlington, VA
The Data Bank will host its annual Executive Committee Meeting in Arlington, VA on Tuesday, November 2.

The Data Bank Will Be In San Diego
The Data Bank will be attending the Physician Inquiries Association of America (PIAA) Corporate Counsel Section Workshop on November 4 - 5, 2010 in San Diego, CA.

Top Five

Select **Billing and Fees** from the Querying submenu.

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HEALTHCARE INTEGRITY & PROTECTION

Search

Home | About Us | Contact Us | FAQs | Find a Topic A-Z

Community & Education | Customer Service | Resources | News | Software

Health Care Organizations
How to Get Started

If you represent a health care organization such as a hospital, State licensing board, professional society, review organization, private accreditation organization, U.S. DEA, Federal health plan, you may submit queries, providers, and suppliers using the DataBank.

What Is the Data Bank?
The National Practitioner Data Bank (NPDB) and the Healthcare Integrity and Protection Data Bank (HIPDB) are information clearinghouses, health care quality and reduce health care fraud and abuse, and HIPDB are referred to as the Data Bank.

Together, the NPDB and HIPDB contain reports on health care providers, which are submitted by eligible organizations under Federal law. The NPDB receives and discloses reports of health care practitioners and organizations and all report against health care organizations. The HIPDB receives adverse actions taken against health care practitioners.

How to Get Started

- Sign In
- Register
- Querying**
 - Codes
 - Reporting
 - Registration
 - Management Tools
 - Authorized Agents
- More Information

Accounts and Billing

- Billing and Fees**
- Account Balance Transfer Request Form (PDF - 160kb)
- Account Discrepancy Form (PDF - 334kb)
- Do you need assistance with Querying?

Customer Service Center
1.800.767.6732
help@databank.hhs.gov

Open: Mon - Thu
9:30 a.m. - 4:55 p.m.
Fri: 8:30 a.m. - 3:30 p.m. ET

Go to the Query Fees section of the BILLING AND FEES page.

Query Fees

Query fees are calculated on a per-name basis per Data Bank: the National Practitioner Data Bank (NPDB), and/or the Healthcare Integrity and Protection Data Bank (HIPDB). If you are querying on multiple practitioners, the number of names in your query are multiplied by the per-name fee.

Note: Fees are assessed for all queries submitted. This includes both queries that are processed by the Data Bank (regardless of whether there is information on file regarding a practitioner) and queries that are rejected because they are improperly submitted or incomplete.

Table 1. Traditional Query Fees

Type of Practitioner	NPDB (\$)	HIPDB (\$)	NPDB and HIPDB (\$)
Doctor	4.75	4.75	9.50
Supplier	4.75	4.75	9.50
dentist	4.75	4.75	9.50
Other Practitioner	4.75	4.75	9.50

Continuous Query (PDS) Fees

The annual enrollment fee for Continuous Query covers the cost of enrolling one practitioner in one Data Bank for one year. (Enrollment expires on the last day of the same month of the following year.)

Table 2. Continuous Query Fees

Transaction	NPDB (\$)	HIPDB (\$)	NPDB and HIPDB (\$)
Enrollment	3.25	3.25	6.50
Renewal	3.25	3.25	6.50

Keeping Track of Your Account

Your Billing History

To help you keep track of your financial transactions with the Data Bank, you can see your

[Click to return to List of Destinations]

Look Up Your Billing History

Go to the HOW TO GET STARTED page.

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Community & Education | Customer Service | Resources | News | Software

Health Care Organizations

- How to Get Started
- Sign In
- Register

Practitioners

- How to Get Started
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News | Resources | Community & Education

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Select *Billing and Fees* from the Querying submenu.

U.S. Department of Health and Human Services
the DataBank
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HEALTHCARE INTEGRITY & PROTECTION

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Together, the NPDDB and HIPDB contain reports on health care providers, which are submitted by eligible organizations under Federal law. The NPDDB receives and discloses reports on health care practitioners and organizations and all legal actions taken against health care organizations. The HIPDB receives and discloses reports on health care practitioners, and in each response file for QRXS (Querying and Reporting XML Service) queries.

Accounts and Billing

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How to Get Started

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More Information

Customer Service Center
1.800.767.6732
toll-free@chodh.hhs.gov

Open Mon - Thurs:
8:30 a.m. - 6:00 p.m.
Fri. 8:30 a.m. - 3:30 p.m. ET

Go to the Your Billing History section of the BILLING AND FEES page.

Keeping Track of Your Account

Your Billing History

To help you keep track of your financial transactions with the Data Bank, you can see your Billing history online at any time. (See [View Billing History](#).)

Bill Reference Numbers

To assist you in reconciling your payment transactions, the Data Bank provides a bill reference number for each charge to your organization's EFT or credit card account for a specific transaction. You can find this number on your charge receipt if you are doing IQRS (Integrated Querying and Reporting Service) queries, and in each response file for QRXS (Querying and Reporting XML Service) queries.

Questions or Disputes?

If you have questions about a charge or you believe that you were charged incorrectly, please contact the Data Bank, in writing, as soon as possible. Your questions or disputes must arrive no later than 60 days after submitting the query on which the error or problem appeared. You may submit your request by fax to 702-902-4109, by letter, or by printing and completing the [Account Discrepancy Form](#) (PDF - 137KB).

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Resolve a Billing Issue

Go to the HOW TO GET STARTED page.

The screenshot shows the homepage of the National Practitioner Data Bank. The navigation menu includes 'Community & Education', 'Customer Service', 'Resources', 'News', and 'Software'. The 'Health Care Organizations' section is circled in red, with a red arrow pointing to it from the text on the left. Below it, the 'How to Get Started' sub-menu is also circled in red, with a red arrow pointing to it from the text on the left. The main content area features news articles, guidebooks, and community events.

Select *Billing and Fees* from the Querying submenu.

The screenshot shows the 'How to Get Started' page for Health Care Organizations. The 'Querying' sub-menu is circled in red, with a red arrow pointing to it from the text on the left. Within the 'Querying' sub-menu, the 'Billing and Fees' item is also circled in red, with a red arrow pointing to it from the text on the left. The page includes sections for 'About', 'How To', and 'Accounts and Billing'.

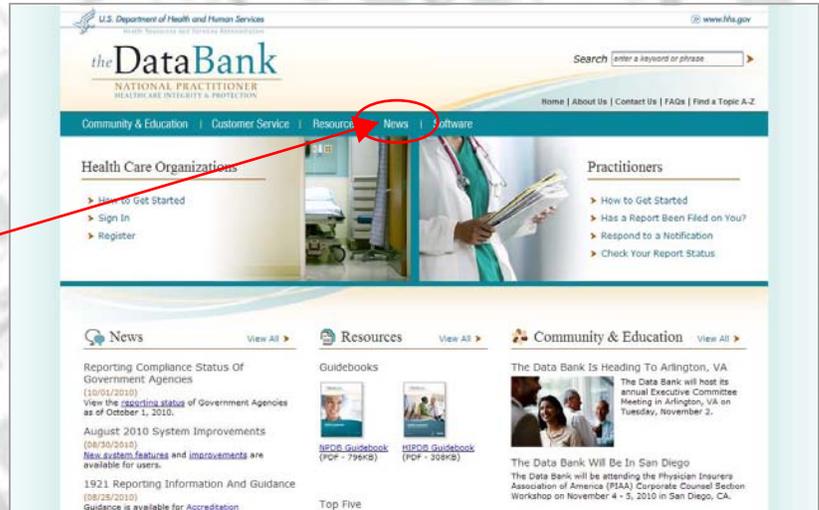
Go to the Questions or Disputes section of the BILLING AND FEES page.

The screenshot shows the 'Questions or Disputes' section of the Billing and Fees page. The heading 'Questions or Disputes?' is circled in red, with a red arrow pointing to it from the text on the left. The text below explains how to submit a query or dispute, including contact information for the Billing Department and a list of required information for the query.

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Find Out What's New

Click News on the HOME page.



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Health Resources and Services Administration

the DataBank

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Search

Home | About Us | Contact Us | FAQs | Find a Topic A-Z

Community & Education | Customer Service | Resources | **News** | Software

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View All ▶

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Resources

View All ▶

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[NPRR Guidebook](#) (PDF - 799KB)

[HIPAA Guidebook](#) (PDF - 308KB)

Community & Education

View All ▶

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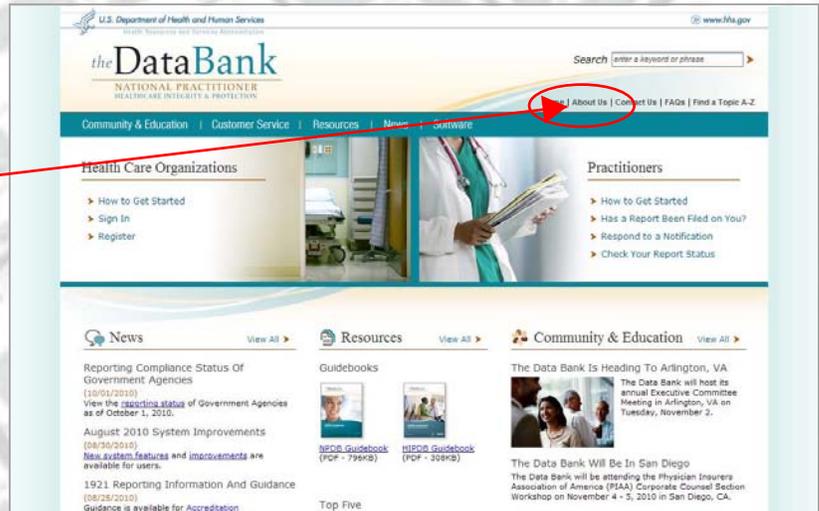
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Top Five

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Read the History of the Data Bank

Click *About Us* at the top of the HOME page.

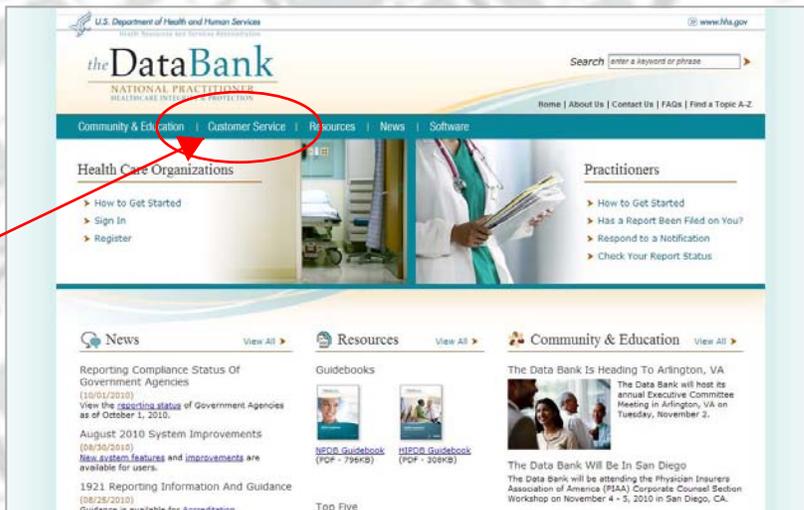


The screenshot shows the homepage of the Data Bank, a website for the National Practitioner Health Care Integrity & Protection. The header includes the U.S. Department of Health and Human Services logo and the website URL www.hhs.gov. The main navigation bar contains links for 'About Us', 'Contact Us', 'FAQs', and 'Find a Topic A-Z'. Below the navigation bar, there are sections for 'Health Care Organizations' and 'Practitioners', each with a list of links. The 'Health Care Organizations' section includes links for 'How to Get Started', 'Sign In', and 'Register'. The 'Practitioners' section includes links for 'How to Get Started', 'Has a Report Been Filed on You?', 'Respond to a Notification', and 'Check Your Report Status'. Below these sections, there are three columns of content: 'News', 'Resources', and 'Community & Education'. The 'News' section includes a link for 'Reporting Compliance Status Of Government Agencies' and '1921 Reporting Information And Guidance'. The 'Resources' section includes links for 'NPIR Guidebook' and 'HIPAA Guidebook'. The 'Community & Education' section includes links for 'The Data Bank Is Heading To Arlington, VA' and 'The Data Bank Will Be In San Diego'.

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Contact Customer Service

Click *Customer Service* at the top of the HOME page.



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